

## Wounded Warrior Call Center

Through the Wounded Warrior Regiment (WWR), the Marine Corps honors its commitment to providing enduring support for recovering service members (RSMs). The Sergeant Merlin German Wounded Warrior Call Center (WWCC) was established in 2007 to assist RSMs, veterans, and their families any time of the day or night, wherever they are located.

### Call Center Staff

The call center staff includes retired Marines and Marine veterans or family members of Marines augmented by a small staff of psychological health professionals. These dedicated individuals are trained and skilled at providing help and share a common bond with those they serve.

### What Services does the WWCC Offer?

The WWCC is available 24/7, 365 days a year, and can assist RSMs and their families with any of the following:

- Awards (Purple Hearts)
- Benefits and Entitlements
- Counseling on a variety of issues
- Employment/Education
- GI Bill
- Post Traumatic Stress Disorder
- Social Security Disability Insurance
- Traumatic Brain Injury
- Traumatic Servicemembers' Group Life Insurance
- Veterans Affairs

### Contact the WWCC

1.877.487.6299

### Related Fact Sheets

- Wounded Warrior Battalion Contact Centers
- Medical Section

### Battalion Contact Centers

Wounded Warrior Battalion Contact Centers reach out to active duty WII Marines. Please see the Battalion Contact Centers Fact Sheet for more information.

Sergeant Merlin German was severely injured in a roadside blast in Iraq in February 2005. With burns over 97% of his body, medical personnel gave little hope for his survival. However, months later, the “Miracle Man,” as he had come to be known, walked out of the hospital under his own power. Not content with merely surviving, he mentored and encouraged other wounded warriors receiving treatment at Brooke Army Medical Center (now the San Antonio Military Medical Center). On April 11, 2008, Sergeant German passed away at the age of 22 from complications after one of his many surgeries. In December 2008, the Wounded Warrior Call Center was dedicated to Sergeant Merlin German.



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Stay Connected—[www.woundedwarriors.marines.mil](http://www.woundedwarriors.marines.mil)

