

# Quarterly Update April- June 2016

#### CO's SITREP

Col. Scott D. Campbell

The second quarter of 2016 highlighted the Wounded Warrior Regiment's (WWR) Warrior Athlete Reconditioning Program on a national and global stage. Recovering Service members (RSMs) and veterans participated in the Invictus Games in Orlando, Fla., and the Warrior Games at the U.S. Military Academy in West Point, N.Y. These high-profile events allow the world to appreciate the spirit and motivation of RSMs



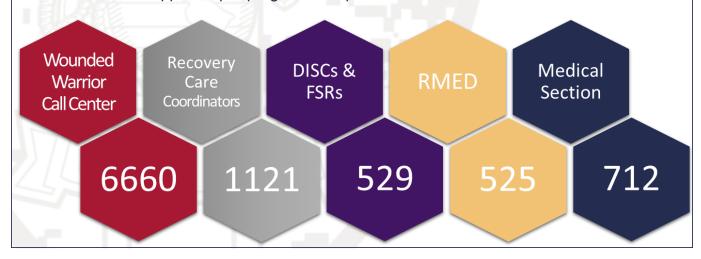
as well as the dedication of WWR staff members who train and support these athletes to compete.

The regiment pursued improvements in policy and services on many fronts less visible than the adaptive sporting events. Ongoing coordination with Marine and Family programs as well as commanders in the fleet is identifying a method of reaching Marines who need help when transitioning to civilian life.

Battalions conducted the first session of newly-developed section leader training, and the regiment careers & education section hosted a working group to discuss the best way to assist RSMs in reaching their transition goals. Command initiatives continue to yield improved support for RSMs. In July, battalion leaders will attend a training with regiment leaders and staff to discuss additional advances in operations.

# WWR By the Numbers

Marines & Sailors and their families may receive support from one or more of the below WWR assets, highlighting our holistic approach to care. The lower portion depicts the total number of Service members supported per program this quarter.









# 6660 Total 338 New Cases



The Sergeant Merlin German Wounded Warrior Call Center (WWCC) conducts outreach calls to Purple Heart recipients, Temporary Disability Retired List Marines and veterans and receives calls for assistance on a 24/7 basis. This quarter, the WWCC supported 6660 Marines, Sailors, and families, including 338 new cases. This support is available to anyone, regardless of whether they were previously a WWR member.

The two **Wounded Warrior Battalion Contact Centers (WWBCC)** conduct outreach calls to wounded, ill and injured Marines and Sailors on active duty who are recovering with their parent commands. The calls seek to ensure Marines' and Sailors' needs are being met. **This quarter, the WWBCCs supported 1541 Marines, Sailors and families, including 191 new cases.** The call centers also offer support to commands and receive calls for assistance.





# RCC



#### 1121 Total / 200 New Cases

Recovery Care Coordinators (RCCs) work with WII Marines & Sailors and their families to develop and execute their comprehensive recovery plans. This quarter, RCCs supported 1121 Marines & Sailors, including 200 new cases. RCCs are part of the Marine's or Sailor's recovery team, working closely with the command and medical team to optimize recovery.

The RCC program hosted a site assist visit from the Office of Warrior Care Policy in Hawaii. The site assist team noted full compliance with mandates as well as best practices of WWR staff:



1) RCCs are delivering quality care and communicating/collaborating well with WII, families, medical /care management team, and command entities



2) RCCs are assisting spouses with the development of their own plan for transition



3) WWR provides the RCCs with the most current IDES data, ensuring Marines have the best information available to make decisions



4) RCCs are integrating with the other services and service providers across the islands





#### 529 Total / 150 New

District Injured Support Coordinators (DISCs) are mobilized reserve Marines who provide assistance to Marines & Sailors recovering away from military bases, transitioning from active duty or reserve to veteran status, or medically retired to the Temporary Disability Retired List. Field Support Representatives (FSRs) function as DISCs but are contracted support. This quarter, DISCs and FSRs supported 529 Marines, Sailors, and families, including 150 new cases.

Both DISCs and FSRs are geographically dispersed throughout the United States in order to reach a Marine or Sailor in need within 24 hours. DISCs and FSRs can provide care for just one instance or over a period of time.





#### 525 Total / 128 New Cases

The Reserve Medical Entitlements Determination Section (RMED) manages all cases of Marine reservists in a medical hold status or a line of duty status. This quarter, RMED supported 525 Marines, including 128 new cases. As a Headquarters Marine Corps function, RMED processes initial applications and periodic certifications in support of Marine reservists around the world. Through a liaison at Marine Forces Reserve Command in New Orleans, WWR is able to ensure coordinated support for the unique needs of wounded, ill and injured Marine reservists.

1 ADT 2016

Approved \$224,993.94 in incapacitation pay

28 Jun 2076



### **RMED Support**

This quarter, WWR Reserve Medical Entitlements Determination staff provided informational briefs to Marine units across the nation to ensure support for reserve Marines, including:

- Patient Administration Course at Walter Reed
   National Military Medical Center in Bethesda, Md.
- Marine Corps Forces Reserve Medical Administration course in New Orleans
- Western Recruiting Region Section Officer Training Symposium in Fort Worth, Texas

Five WWR staff members attended the bi-annual Disability Evaluation System (DES) training symposium in Orlando, Fla., 23-25 Feb. WWR's Mark Brokaw, RMED director, and Paul Williamson, command advisor, provided more than 300 attendees with briefs on Reserve Line of Duty and Medical Hold eligibility and benefits, as well as an update on the Marine Corps' warrior care efforts.

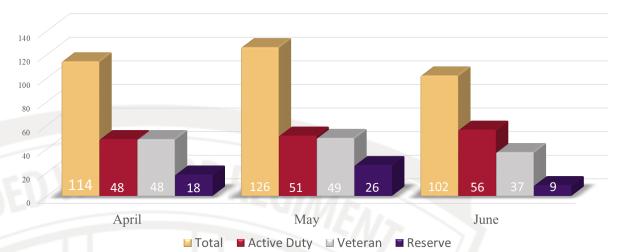
# MEDICAL SECTION



#### 712 Total / 342 New

The Medical Section provides medical subject matter expertise, advocacy and liaison to the military and civilian medical community through a team of licensed clinical care advocates. The Medical Section reviews incoming cases to assess behavioral health needs and facilitate swift access to care. This quarter, the Medical Section supported 712 Marines, including 342 new cases.





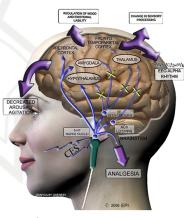


# **Medical Section Support**

Allyson Puzzo, a WWR clinical care advocate working at Wounded Warrior Battalion- West, is working on a Tricare waiver process for the FDA approved Alpha Stim device.

Alpha Stim is a medical device that uses cranial electrotherapy stimulation to treat pain, anxiety, depression and insomnia. This device provides many with an alternative to traditional medication. Currently, Alpha Stim is only approved on a case-by-case basis and with a medical waiver.

The current medical waiver process to obtain a device is lengthy and can delay treatment. The cost of devices for Marines at Wounded Warrior Battalion- West is covered by charitable organizations. Puzzo is developing a blanket waiver to ensure Tricare coverage for members of Wounded Warrior Battalion- West with a prescription.



- Inhibitory interactions Excitatory interactions
- Suppressed pathways/interactions

#### Wounded Warrior Battalion- East commander Lt. Col. John Kelley relinguished command to Lt. Col. Christopher Hrudka June 2 at Camp Leieune, N.C.

#### Wounded Warrior Battalion-West commander Lt. Col. Brian Dwyer relinquished command to Lt. Col. Steven Mount June 30 at Camp Pendleton, Calif.

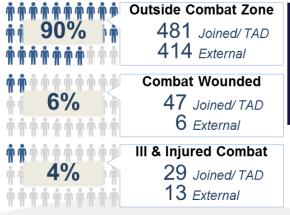
#### **Events**

#### WWR commander's training July 20-21 with battalion personnel- The training will provide updates on regiment programs and initiatives and create an open forum for discussing RSMs' needs.

Wounded Warrior Battalion-East town hall meeting July 26– An opportunity for Marines and families to meet the new battalion commander and discuss any concerns.

### **WWR Population Details**

\*The below information is a snapshot of the RSM population at the end of June and is not a cumulative summary of the RSMs supported April—June.



Ve	Joined/TAD						External				
D/Reserve	55		(		0		35			83	0
₽	ΑI	)	Re	es	Na	vy	Α	D		Res	Navy
*	<u>*</u> *			Age						Gender	
'N'	T'	18-24		25-29		30-39		40	+	Male	Female
Joir TA	ned/ D	153		121		213		70	)	510	47
External		169		108		125		31		389	44

Ra	ank					
Joined/TAD	External					
305 212 40	298 103 32					
55% 38% <sub>7%</sub> 0	69% 24% 7% O 0%					
E1-E5 E6-E9 Officer Navy	E1-E5 E6-E9 Officer Navy					

#### Medical Issues\* \*As of June 2016

Four External

- 1. Ortho 56%
- 2. TBI 51%
- 3. MH 49%
- 4. PTSD 47%
- 1. Ortho 62%
- 2. MH 48%
- 3. TBI 32%
- 4. PTSD 28%

### Adapting Warrior Care



Attendees highlighted a continued need for partnership and collaboration among SOCOM and the services

Col. Scott Campbell, WWR commanding officer, Lorri Ward, an RN with the WWR Medical Section, and Christina Infelise, RCC deputy program manager, attended the annual U.S. Special Operations Command (SOCOM) Care Coalition Conference at the Westin Harbour Island Hotel in Tampa, Fla., May 24-26.

The theme of the event was "Adapting for the Future," and it featured a panel of speakers from each service and the Office of Warrior Care Policy. Col. Campbell addressed the changing nature of warrior care and gaps in care during the transition from military to civilian life. Participants also discussed confronting cancer in the wounded warrior community, nurse case management, traumatic brain injuries and

post traumatic stress disorder, as well as transition and adaptive sports sustainment.

Dr. John Wolf from the National Intrepid Center of Excellence at Walter Reed National Military Medical Center presented information regarding effective treatment for PTSD and how it intersects with TBI. He advocated for a therapy component in treating PTSD, rather than medication alone.

Attendees highlighted a continued need for partnership and collaboration among SOCOM and the services. Though very separate entities in operational responsibility and requirements, each SOCOM unit has a parallel, conventional service that can support and collaborate for better outcomes and more comprehensive lessons learned.