



Quarterly Update

Oct.- Dec. 2016

CO's SITREP

Col. Scott D. Campbell

People have a tendency to reflect at the end of the year. Those reflections often convert to New Year's resolutions, paving the way for revitalized energy and improvements in upcoming months.

In 2016, the Wounded Warrior Regiment (WWR) assisted 813 Marines with transitioning to the careers and educational programs of their choice, supporting their goals for productive futures. WWR processed claims for and ensured payment of \$450,200 in Special Compensation for Assistance with Activities of Daily Living and \$4.65 million in Traumatic Service-members Group Life Insurance, allowing recovering Service members to receive daily care and enabling them to provide for their families.

These accomplishments, among so many others, are hallmarks of the WWR. The Marines and staff throughout 2016 leveraged their time and energy to serve wounded, ill, and injured Marines, Sailors and their families. That resolve continues into 2017 and promises even greater accomplishments in the support of WII Marines and Sailors. Happy New Year, to all those serving and those we have served. Best wishes for a wonderful 2017.



Keeping Faith

Marines & Sailors and their families may receive support from one or more WWR assets, highlighting our holistic approach to care. The numeric portion depicts the total number of Service members supported per program this quarter.

5,543



Wounded Warrior Call Center (WWCC)

520



Medical Section

355



District Injured Support Coordinators (DISC) / Field Service Representatives (FSR)

1,131



Recovery Care Coordinators (RCC)

585



Reserve Medical Entitlements (RMED)



WWCC



5,543 Total
278 New Cases



WWBCC

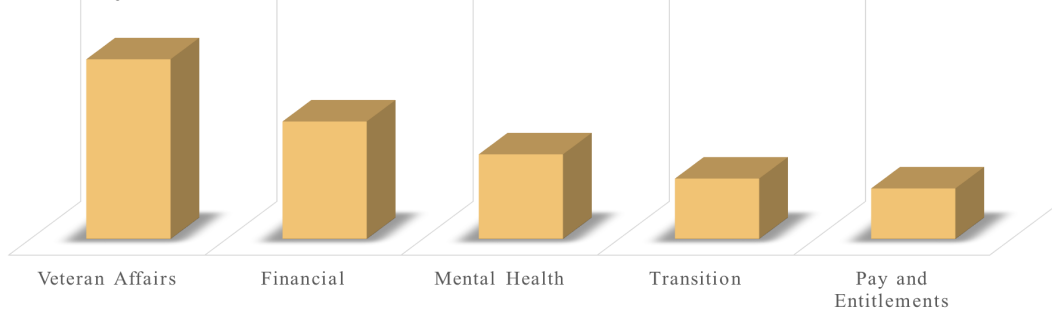


1,049 Total
236 New Cases

The **Sergeant Merlin German Wounded Warrior Call Center (WWCC)** conducts outreach calls to Purple Heart recipients, Temporary Disability Retired List Marines and veterans and receives calls for assistance on a 24/7 basis. **This quarter, the WWCC supported 5,543 Marines, Sailors, and families, including 278 new cases.** This support is available to anyone, regardless of whether they were previously assigned to the WWR.

The two **Wounded Warrior Battalion Contact Centers (WWBCC)** conduct outreach calls to active duty Marines and Sailors who are recovering with their parent commands. The calls seek to ensure Marines' and Sailors' needs are being met. **This quarter, the WWBCCs supported 1,049 Marines, Sailors and families, including 236 new cases.** The call centers also offer support to commands and receive calls for assistance.

Top 5 WWCC issues discussed with wounded warriors October–December 2016



Wounded Warrior Call Center Relocation

The Sgt. Merlin German Wounded Warrior Call Center transitioned to a new contract under The Bowen Group. The new location in Stafford, Va., began operating on October 12, 2016, and recently added six new employees. As always, the call center remains staffed 24 hours a day, 365 days a year to support our wounded, ill, and injured Marines, Sailors, and their families and caregivers.



RCC



1,131 Total / 217 New Cases

Recovery Care Coordinators (RCCs) work with WII Marines & Sailors and their families to develop and execute their comprehensive recovery plans. **This quarter, RCCs supported 1,131 Marines & Sailors, including 217 new cases.** RCCs are part of the Marine's or Sailor's recovery team, working closely with the command and medical team to optimize recovery.



DISCs / FSRs



355 Total / 75 New

District Injured Support Coordinators (DISCs) are mobilized reserve Marines who provide assistance to Marines & Sailors recovering away from military bases, transitioning from active duty or reserve to veteran status, or medically retired to the Temporary Disability Retired List. **Field Support Representatives (FSRs)** function as DISCs but are contracted support. **This quarter, DISCs and FSRs supported 355 Marines, Sailors, and families, including 75 new cases.**

Both DISCs and FSRs are geographically dispersed throughout the US in order to reach a Marine or Sailor in need within 24 hours. DISCs and FSRs can provide care for just one instance or over a period of time.

Teaming up with Toys for Tots

It was a true team effort to bring Christmas joy to several families of wounded, ill and injured veterans. In one case, Maureen Merkl, a Veteran Affairs federal recovery coordinator assigned to WWR, was assisting an ill Sailor from Minnesota. His parents were unable to work and were struggling to provide presents for the Sailor's 10-year-old brother. Gunnery Sgt. Alan Mansager, a DISC in Minnesota, coordinated with the local Toys for Tots program and collected toys from the little boy's wish list. Gunnery Sgt. Mansager delivered the gifts and some USMC holiday spirit in time for Christmas.

In Louisiana, Master Sgt. Brian Rivero, along with three Marines from Marine Forces Reserve and Christy Duval, a Navy Marine Corps Relief Society nurse, provided three Marine veteran families toys for their children through the New Orleans Toys for Tots program. One of the families had recently lost everything during the August flooding. In addition to providing toys for these families, Master Sgt. Rivero also worked with local volunteers to collect 260 toys for children of the parishes affected by the August floods.

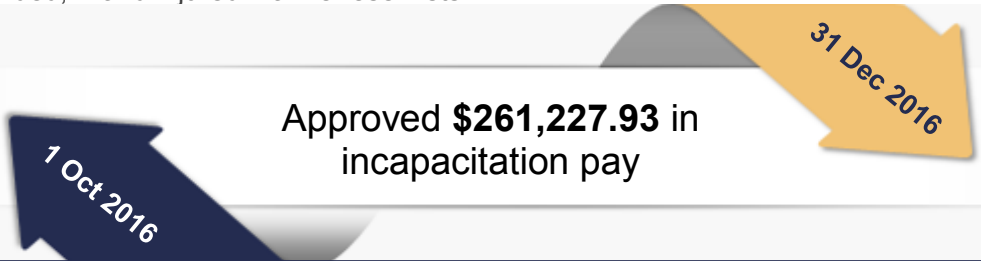


RMED



585 Total / 102 New Cases

The Reserve Medical Entitlements Determination Section (RMED) manages all cases of Marine reservists in a medical hold status or a line of duty status. **This quarter, RMED supported 585 Marines, including 102 new cases.** As a Headquarters Marine Corps function, RMED processes initial applications and periodic certifications in support of Marine reservists around the world. Through a liaison at Marine Forces Reserve Command in New Orleans, WWR is able to ensure coordinated support for the unique needs of wounded, ill and injured Marine reservists.





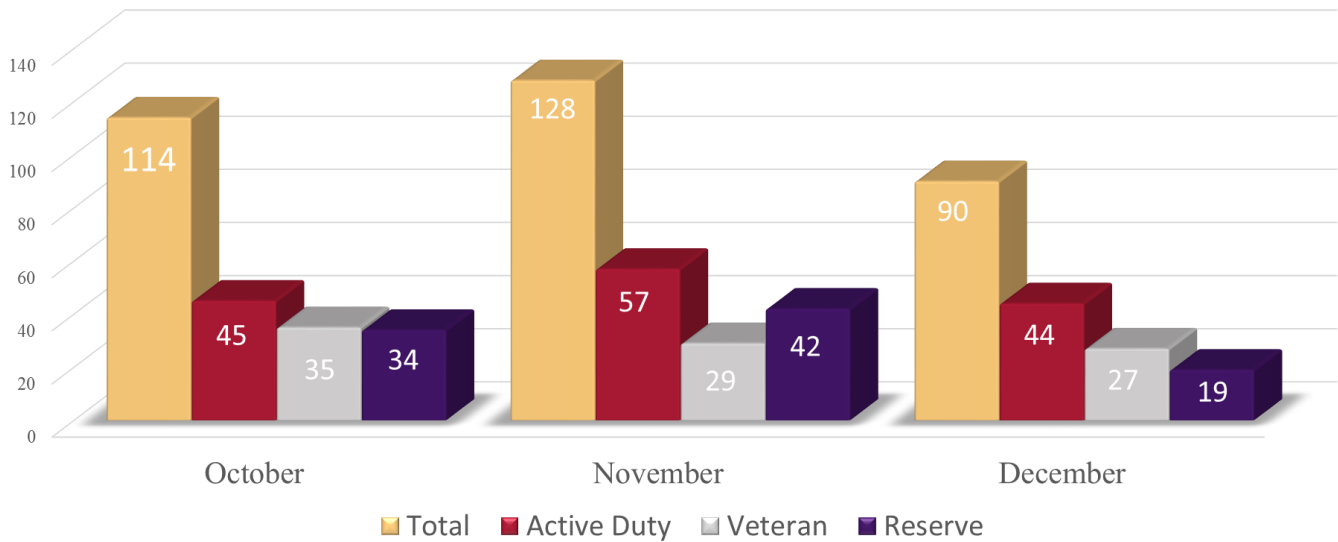
MEDICAL SECTION



520 Total / 332 New

The Medical Section provides medical subject matter expertise, advocacy and liaison to the military and civilian medical community through a team of licensed clinical care advocates. The Medical Section reviews incoming cases to assess behavioral health needs and facilitate swift access to care. **This quarter, the Medical Section supported 520 Marines, including 332 new cases.**

New Medical Section Cases



TSGLI

Servicemembers' Group Life Insurance Traumatic Injury Protection (TSGLI) provides automatic traumatic injury coverage to all Service members covered under the SGLI program. It provides short-term financial assistance to severely injured Service members and veterans to assist them in their recovery from traumatic injuries. TSGLI is not only for combat injuries, but provides insurance coverage for injuries incurred on or off duty. TSGLI provides a tax-free lump-sum payment from \$25,000-\$100,000. Over the past five years, WWR has received 2,157 claims, approving 982 of those and facilitating payment of nearly \$41 million to our wounded, ill, and injured Marines and Sailors.

Events

This Quarter

- ◆ Warrior Care in the 21st Century roundtable discussion in Atlanta, Ga., Oct. 24– 27
- ◆ Multi-Sport Camp at Camp Pendleton, Calif., Oct. 24– 28
- ◆ Warrior Care Month (WCM): November
- ◆ WCM Art Expo & Community Care Fair at the Gaylord National Harbor Hotel Nov. 16
- ◆ WCM Joint Services Sitting Volleyball Tournament at the Pentagon Athletic Center Nov. 17

Next Quarter

- ◆ Marine Corps Trials Main Planning Conference at Camp Pendleton, Calif., Jan. 9– 13
- ◆ Marine Corps Trials at Camp Pendleton, Calif., March 8- 15
- ◆ WWR Commander's Training at Quantico, Va., March 27- 29
- ◆ WWR Change of Command at Quantico, Va., March 30

Warrior Care Month

On November 5, 2008, then Secretary of Defense Robert F. Gates established November as Warrior Care Month in a "DoD -wide effort aimed at increasing awareness of programs and resources available to wounded, ill, and injured Service members, their families, and those who care about them."

The theme "Show of Strength" represents the physical, mental, spiritual, emotional, familial and career-readiness activities Service members and their families and caregivers engage in to overcome challenges. It's also evident in the commitment the warrior care community affirms daily, by providing our service members, their families, and caregivers with the care and support they deserve throughout the entire year.



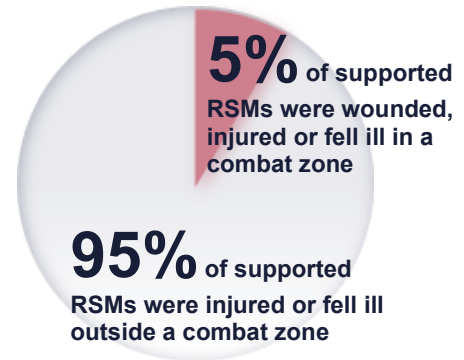
This year, 12 Marines from Wounded Warrior Battalion- East and Wounded Warrior Battalion- West traveled to Washington D.C. to participate in a week-long event featuring a wheelchair rugby exhibition match, Warrior Art Symposium and Joint Services Sitting Volleyball Tournament.

Nearly 20 Marines from both battalions submitted artwork for display during the art symposium. Their artwork was created during art therapy sessions as part of their recovery. Most explained that artwork was a creative way for them to express their feelings and emotions when words alone could not.

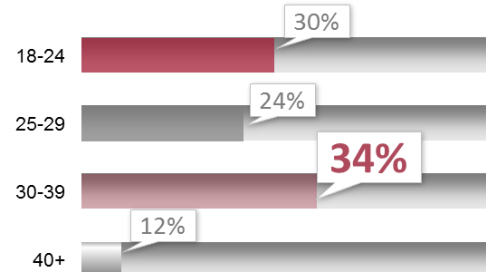


Population Details

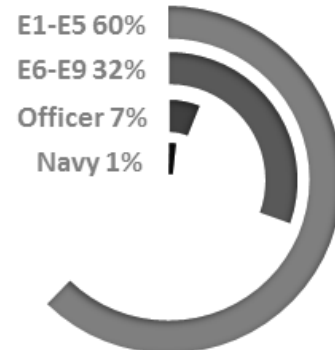
The below information is a snapshot of the RSM population at the end of December and is not a cumulative summary of the RSMs supported October– December.



Age



Rank



Top Four Medical Issues

1. Ortho
2. Mental Health
3. TBI
4. PTSD