



Quarterly Update

April—June 2018

CO's SITREP

Col. Lawrence F. Miller



To the Wounded Warrior Regiment Family: well done! The second quarter bombarded the staff and Marines of WWR with travel, training, and competition. Every member of the team made an effort, and every effort made a difference. Our Marines and civilians, staff and recovering service members alike, highlighted the strength, resiliency,

and professionalism of Marines on a world stage. I am always proud to be a part of this organization.

Behind the scenes of the excitement of the Department of Defense Warrior Games in Colorado Springs, Colo., WWR staff continued to ensure wounded, ill, and injured Marines and their families receive the support they need. It does not suffice to keep the course; this staff adapts and re-invents relationships and processes until better ones emerge.

Training events for the Medical Section and District Injured Support Coordinators in the second quarter highlighted WWR staff collaboration with outside entities. An interconnected network of experts and local resources is essential, especially for Marines who are no longer located at or near a large military installation. Keeping faith with Marines is a team effort, and WWR is grateful to work with the entire warrior care community.

We continue to plan for the future with our DoD and VA colleagues, adjusting to the needs of today's service members and steadfast in our commitment to them. *Semper Fidelis.*

Keeping Faith

Marines, Sailors, and their families may receive support from one or more WWR assets due to our holistic approach to care. The numeric portion depicts the total number of service members supported per program this quarter.

420



District Injured Support Coordinators (DISC) / Field Service Representatives (FSR)

419



Reserve Medical Entitlements (RMED)

13,209



Wounded Warrior Call Center and Battalion Contact Centers

738



Medical Section

931



Recovery Care Coordinators (RCC)



RCC



931 Total / 186 New Cases

Recovery Care Coordinators (RCCs) work with Marines & Sailors and their families to develop and execute their comprehensive recovery plans. **This quarter, RCCs supported 931 Marines and Sailors, including 186 new cases.** RCCs are part of the Marine's or Sailor's recovery team, working closely with the command and medical team to optimize recovery.

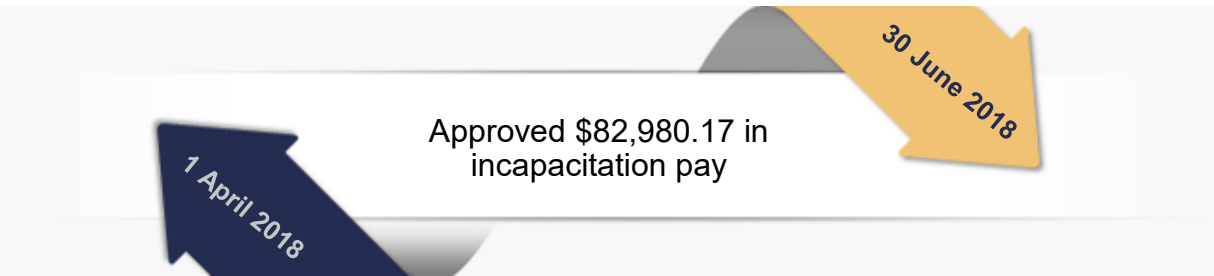


RMED



419 Total / 53 New Cases

The **Reserve Medical Entitlements Determination Section (RMED)** manages all cases of Marine reservists in a medical hold status or a line of duty status. **This quarter, RMED supported 419 Marines, including 53 new cases.** As a Headquarters Marine Corps function, RMED processes initial applications and periodic certifications in support of Marine reservists around the world. Through a liaison at Marine Forces Reserve Command in New Orleans, WWR is able to ensure coordinated support for the unique needs of wounded, ill, and injured Marine reservists.



WWCC



**12,093 Total
239 New Cases**



WWBCC



**1,116 Total
489 New Cases**

The **Sergeant Merlin German Wounded Warrior Call Center (WWCC)** conducts outreach calls to Purple Heart recipients, Temporary Disability Retired List Marines and veterans, and receives calls for assistance on a 24/7 basis. **This quarter, the WWCC supported 12,093 Marines, Sailors, and families, including 239 new cases.** This support is available to anyone, regardless of whether they were previously assigned to the WWR.

The two **Wounded Warrior Battalion Contact Centers (WWBCC)** conduct outreach calls to active duty Marines and Sailors who are recovering with their parent commands. The calls seek to ensure Marines' and Sailors' needs are being met. **This quarter, the WWBCCs supported 1,116 Marines, Sailors and families, including 489 new cases.** The centers also offer support to commands and receive calls for assistance.



MEDICAL SECTION



738 Total / 553 New Cases

The Medical Section provides medical subject matter expertise, advocacy, and liaison to the military and civilian medical community through a team of licensed clinical care advocates. The Medical Section reviews incoming cases to assess behavioral health needs and facilitate swift access to care. **This quarter, the Medical Section supported 738 Marines, including 553 new cases.**

2018 Case Managers Society of America Conference and Expo - Chicago

Three WWR medical section staff members attended the Case Managers Society of America conference in Chicago, June 19-23. Nancy Barrera, a registered nurse and the WWR program manager, Sheila Galvin and Maura Jensen, both clinical care advocates, attended the week long conference focused on the latest industry information from leading subject matter experts. The conference dedicated a day to discussing the case management work with active duty and veteran populations, including, clinical practice guidelines and transitioning healthcare to veteran status, reducing chronic opioid use, patient centered care and integrated case management.



DISCs / FSRs



420 Total / 82 New Cases

District Injured Support Coordinators (DISCs) are mobilized reserve Marines who provide assistance to Marines and Sailors recovering away from military bases, transitioning to veteran status, or medically retired to the Temporary Disability Retired List. **Field Support Representatives (FSRs)** are contracted support that function as DISCs. **This quarter, DISCs and FSRs supported 420 Marines, Sailors, and families, including 82 new cases.**

DISCs and FSRs are geographically dispersed throughout the US to be able to reach a Marine or Sailor in need within 24 hours. They provide care for just one instance or over a period of time and, as shown below, are often involved in efforts that have a lasting impact on Marines' lives.

Master Sgt. Shawn Doty Downers Grove, IL

One of Master Sgt. Doty's long time cases, Lance Cpl. James Poggi, and his family were awarded a house built by Homes by Design and donated by Operation Finally Home in Mascoutah, Ill. Poggi was severely injured in 2010 while working at an aircraft landing site in Afghanistan, resulting in the amputation of his left leg and reduced function in his right arm. His new home will give him better access to health services at Scott Air Force Base and the St. Louis VA hospital.

Staff Sgt. Andrew Gales Pittsburgh, PA

Staff Sgt. Gales is a DISC who suffers from anxiety related to post traumatic stress disorder. He is participating in "battlefield" acupuncture at Walter Reed National Military Medical Center, as a treatment for his anxiety. Gales encourages other Marines to follow one of the Marine leadership principles "seek self-improvement" and that "like anything in military—resources are there, and it's up to you to take advantage of it to improve yourself."



DoN Wounded Warrior Hiring and Support Summit



Forty-seven recovering service members from various Wounded Warrior Regiment locations attended the Department of the Navy (DoN) Wounded Warrior Hiring and Support Summit at the Navy Yard in Washington D.C., May 8-9. Col. L.F. Miller, WWR commanding officer, and Sgt. Maj. Karl Simburger, WWR sergeant major, kicked off the event for the Marines. The summit brought together government, military, and industry leaders committed to hiring and supporting veterans and wounded warriors in the workplace. The forum promoted career development and long-term employment, emphasizing the importance of education, training, and mentoring.



Sponsored by the Assistant Secretary of the Navy for Manpower and Reserve Affairs and co-hosted by the U.S. Naval Sea Systems Command, U.S. Naval Air Systems Command, and the U.S. Space and Naval Warfare Systems Command, the event highlighted the most exceptional resource of the U.S. military: its people.



Day one consisted of resume and interview preparation, career advice and resources for transitioning wounded warriors. Organizations such as Amazon, Cox Cable, and Northrop Grumman spoke to Marines about thriving professionally in the civilian world. Day two offered on-site interviews, some previously scheduled and some spontaneous, leading to multiple job offers. The Marines who attended left the event feeling confident and ready for their next step.



Marine Corps Base Quantico will be hosting the annual Modern Day Marine Expo, September 25 - 27. Stop by the Wounded Warrior Regiment booth!

2018 DoD Warrior Games



The 2018 Department of Defense Warrior Games took place at the U.S. Air Force Academy, Colorado Springs, Colo., 1-9 June. Team Marine Corps was comprised of 40 active duty and veteran Marines competing in sports ranging from track and field to seated volleyball. The team brought home 88 medals: 44 gold, 30 silver and 14 bronze. The Warrior Games were established in 2010 as a way to enhance the recovery and rehabilitation of wounded, ill and injured service members. Visit www.facebook.com/wwr.usmc for the Team Marine Corps athlete roster and <https://dodwarriorgames.com/> to view results and final medal counts.



The CATERAN YOMP

On June 8-9, Wounded Warrior Regiment recovering service members, veterans, and staff participated in a charity hike through the rugged terrain of the Cairngorm Mountains in Scotland. The CATERAN YOMP is a 54 mile march, which the Marine team completed in approximately 24.5 hours. The CATERAN YOMP was created to raise funds for Soldiers, veterans and their families. Participants choose from three distances; 54 miles for gold, 36 miles for silver, and 22 miles for bronze. The 2018 WWR participants are pictured right; each earned a gold medal for their completion of the arduous hike.



Royal Marines Rehabilitation Tri

Five recovering service members (RSMs) from Wounded Warrior Battalion-East and four RSMs from Wounded Warrior Battalion-West participated in the Royal Marines Triathlon (RMRT) June 13 at the Commando Training Centre in Lymington, U.K. Staff Sgt Erin Dusenberry, from WWBn-W, placed first among the female competitors. The RMRT offers an opportunity for wounded, ill, and injured service members and veterans from the U.S., U.K. and allied nations to compete in swimming, biking and rowing to further their recoveries and build camaraderie.



WWBn-E Change of Command

Lt. Col. Scott O. Meredith assumed command of Wounded Warrior Battalion –East from Lt. Col. Lawrence C. Coleman June 21 at the battalion campus aboard Marine Corps Base Camp Lejeune, N.C.

Lt. Col. Coleman led the battalion during a transition period, working to gain a tactical understanding of the unit’s and recovering service members’ needs before returning to his position as the Wounded Warrior Regiment executive officer. His experience there will directly impact process improvements at the headquarters.

Lt. Col. Meredith comes to the battalion from Marine Corps Base Quantico where he served as Head, Manpower Management Officer Assignments –3, Plans and Programs Section, Manpower and Reserve Affairs.



Linda “Lin” Weidow Memorial



Wounded Warrior Battalion-East (WWBn-E) honored a long-time colleague with a dedication ceremony May 24. Staff and families celebrated the life and legacy of Linda “Lin” Weidow, medical case management advisor for WWBn-E, who passed away unexpectedly in December 2017. WWBn-E dedicated a room in the Wounded Warrior Hope and Care Center in her honor and remembered her positive impact on Marines, Sailors and families by gathering and sharing memories of her and her work.

The room, now known as the Lin Weidow room and pictured upper left, displays framed photos of Lin and some of the recovering service members she helped in her time at Wounded Warrior Regiment. Lin was known to always “put the recovering service member first,” as she advocated for their medical recoveries and balanced the needs of the regiment with the needs of Marines.



Lin’s husband, daughter, and two granddaughters, attended the dedication ceremony. They are pictured, lower left, with WWBn-E executive officer, Maj. LaChelle Rapallini. Connected by Lin’s kind heart, she and they are now forever part of the WWR family.

Full story and photos by Lance Cpl. Nicholas Lubchenko. Click [here](#) to read more.

Events

This Quarter

- ◆ DoD Warrior Games, U.S. Air Force Academy, 1-9 June
- ◆ Section leader training, WWBn-W, 30 April –4 May
- ◆ Section leader training, WWBn-E, 7-11 May
- ◆ Department of Navy Hiring Event, Washington, D.C., 7-9 May

Next Quarter

- ◆ Section leader instructor training, WWBn-W, 30 July—3 August
- ◆ WWBn-W change of command, 17 August
- ◆ Modern Day Marine Expo, Marine Corps Base Quantico, 25-27 September