Keeping Faith

Quarterly Update

July—September 2018



CO's SITREP

Col. Lawrence F. Miller

t seems that each quarter passes more quickly, and each year includes greater accomplishments from the staff of WWR. Always prioritizing support to recovering service members first, WWR is aiming to improve all its programs: the Warrior Athlete Reconditioning — Program, the Wounded Warrior Transition Program, and processes related to the referral and acceptance of wounded, ill, or injured Marines and Sailors.

It's no small undertaking to improve programs already considered the best in the DoD, but the WWR commitment to recovering service members is greater than that challenge. This staff makes it their mission to learn more and do better at all times, especially through local and national symposiums and training.

The wave of change includes saying farewell to cherished staff members who also serve as mentors. This quarter, many of our Marines moved on to new assignments where they will continue to serve admirably. We also celebrated the retirement of a valued staff leader, Deborah Paxton, MSN, RN.

Looking forward to the holiday season, and the Marine Corps Birthday, we take a few extra minutes to be grateful for all those within the WWR family.

Marines, Sailors, and their families may receive support from one or more WWR assets due to our holistic approach to care. The numeric portion depicts the total number of service members supported per program this quarter.

District Injured Support Coordinators (DISC) / Field

Reserve Medical Entitlements (RMED)

Wounded Warrior Call Center and Battalion Contact Centers

Medical Section

Recovery Care Coordinators (RCC)





883 Total / 180 New Cases

Recovery Care Coordinators (RCCs) work with Marines & Sailors and their families to develop and execute their comprehensive recovery plans. This quarter, RCCs supported 883 Marines and Sailors, including 180 new cases. RCCs are part of the Marine's or Sailor's recovery team, working closely with the command and medical team to optimize recovery.





398 Total / 138 New Cases

The Reserve Medical Entitlements Determination Section (RMED) manages all cases of Marine reservists in a medical hold status or a line of duty status. This quarter, RMED supported 398 Marines, including 138 new cases. As a Headquarters Marine Corps function, RMED processes initial applications and periodic certifications in support of Marine reservists around the world. Through a liaison at Marine Forces Reserve Command in New Orleans, WWR is able to ensure coordinated support for the unique needs of wounded, ill, and injured Marine reservists.

1 July 2018

Approved \$43,144.17 in incapacitation pay

30 Sep 2018

Wounded Warrior Battalion-West Change of Command



Photo by Lance Cpl. Betzabeth Y. Galvan

Lt. Col. Stephen H. Mount, relinquished his command of Wounded Warrior Battalion – West to Lt. Col. Mary K. Flatley aboard Marine Corps Base Camp Pendleton, California, Aug. 17th.

LtCol Flatley previously served as branch head at Manpower Management Promotions Branch on Marine Corps Base Quantico.

"I was very, very humbled by receiving the news that I would become the commanding officer of the battalion," said Flatley. "My main plan going forward is to make sure that we continue to provide the tremendous care and opportunities that we offer to the service members; I hope to not only maintain what [LtCol Mount] has done, but to take it to the next level."



MEDICAL SECTION



353 Total / 402 New Cases

The Medical Section provides medical subject matter expertise, advocacy, and liaison to the military and civilian medical community through a team of licensed clinical care advocates. The Medical Section reviews incoming cases to assess behavioral health needs and facilitate swift access to care. This quarter. the Medical Section supported 353 Marines, including 402 new cases.

Congratulations to Mrs. Debbie Paxton on her retirement



On September 27th, Wounded Warrior Regiment said farewell to a remarkable staff member, Deborah Paxton, MSN, RN, as she entered retirement after a lifetime of support to the Marine Corps and a decade with WWR.

Mrs. Paxton served as the mental health advisor to the regiment, a position that was essentially created due to a need she saw and promoted at meetings with senior leaders. Her tenacity and nursing background formed a dynamic combination to be the advisor, voice of reason, leader and friend WWR and its recovering Marines and Sailors needed.

Mrs. Paxton truly left a lasting impression on everyone she met. Her passion will never be replaced, but continues on through the work of all those she mentored here at WWR.

2018 National DoD Provider Training on Traumatic Brain Injury

Lt. Cmdr. Danielle Lagoski recently joined Wounded Warrior Regiment as the Reserve Medical Entitlements Determination (RMED) section Medical Officer and hit the ground running. Lagoski attended the 2018 National DoD Provider Training on Traumatic Brain Injury (TBI) hosted by the Defense Veterans Brain Injury Center (DVBIC) September 18 and 19. DVBIC brings together leading experts on traumatic brain injury to offer multidisciplinary education events for health care providers.

The training goal for the September training was to improve force readiness and Combatant Command support by promulgating best clinical practices and state-of-thescience evidence among DoD healthcare providers. Lagoski noted upon her return, "the initial management of concussions/TBI has changed dramatically, and we are moving in an early engagement of multidisciplinary treatment." Training opportunities like the DoD Provider Training offered by DVBIC in September is invaluable to the medical officers assigned to WWR.

WWR Multidisciplinary Support for RSMs with

The Wounded Warrior Regiment is equipped with a team of experts to support RSMs with a TBI that may have additional mental health needs.

- Regiment Surgeon
- Regiment Nurse
- Mental Health Advisor
- Psychological Health Advisor
- Licensed Clinical Social Worker
- Licensed Professional Counselor



Of the Marines and Sailors supported by WWR are diagnosed with a TBI.







8,193 Total 227 New Cases



813 Total 818 New Cases

The Sergeant Merlin German Wounded Warrior Call Center (WWCC) conducts outreach calls to Purple Heart recipients, Temporary Disability Retired List Marines and veterans, and receives calls for assistance on a 24/7 basis. This quarter, the WWCC supported 8,193 Marines, Sailors, and families, including 227 new cases. This support is available to anyone, regardless of whether they were previously assigned to the WWR.

The two Wounded Warrior Battalion Contact Centers (WWBCC) conduct outreach calls to active duty Marines and Sailors who are recovering with their parent commands. The calls seek to ensure Marines' and Sailors' needs are being met. This quarter, the WWBCCs supported 813 Marines, Sailors and families, including 818 new cases. The centers also offer support to commands and receive calls for assistance.



DISCs / FSRs



372 Total / 96 New Cases

District Injured Support Coordinators (DISCs) are mobilized reserve Marines who provide assistance to Marines and Sailors recovering away from military bases, transitioning to veteran status, or medically retired to the Temporary Disability Retired List. Field Support Representatives (FSRs) are contracted support that function as DISCs. This quarter, DISCs and FSRs supported 372 Marines, Sailors, and families, including 96 new cases.

DISCs and FSRs are geographically dispersed throughout the US to be able to reach a Marine or Sailor in need within 24 hours. They provide care for just one instance or over a period of time and, as shown below, are often involved in efforts that have a lasting impact on Marines' lives.

Keeping Faith with a Marine Veteran



The WWR established the DISC program to ensure we keep faith with those who have served, whether they accessed services from WWR during their Marine Corps careers or sought support as a veteran. The life-altering impact of wounds, illnesses, and injuries that ended a military career will continue after service. Fortunately, that is when DISCs can step in.

In September, retired Cpl. Lamarquis Stewart and his mother, who serves as his caregiver, received a handicap compliant Chrysler Pacifica van with a rear entry ramp from Help Our Military Heroes (HOMH). A Marine supported by DISC Gunnery Sgt. Daniel DuBay, Stewart was injured during physical training in 2017 and developed a pulmonary embolism after surgery that caused a permanent brain injury. DuBay recognized the need for additional support and

coordinated with local charitable resources, specifically HOMH, to facilitate a better quality of life for Stewart and his mother.

The WWR is grateful for the continued efforts of HOMH in support of Marines and proud to highlight the efforts of our own DISC, who connects veterans with the services they need.

2018 Spirit of Hope Award

In a ceremony held September 28th at the Pentagon Hall of Heroes, the Spirit of Hope Award (SoH) was presented to Mr. Skip Rogers, of Able Forces, by the Office of the Secretary of Defense. The SoH Award, named after Mr. Bob Hope, characterizes the values embodied: duty, honor, courage, loyalty, commitment, integrity, and selfless dedication. Each recipient receives a bronze medallion bearing the likeness of Mr. Hope.

Since 2000, the SoH Award has been awarded to individuals or organizations that epitomize selfless service and dedicated commitment to our military. Mr. Rogers was recognized by the Marine Corps (through Department of the Navy) and sponsored by Maj. Gen. Daniel Lecce, Staff Judge Advocate to the Commandant of the Marine Corps.

Able Forces, a non-profit organization whose mission is to provide employment and employment training to wounded, ill, and injured warriors and veterans and support their families in finding financial stability, works directly with military and veteran to employment opportunities, including hiring them advocates, such as our transition team, to offer a link directly.



Awardees pose for photos during the Department of Defense Spirit of Hope Awards in the Pentagon's Hall of Heroes, Arlington, Va., Sept. 28, 2018

Leadership Awards

The 8th annual Marine Corps Association and \Diamond Foundation Wounded Warrior Leadership Awards were held in Charlotte, North Carolina, September 6th. These awards honor the professionalism, exceptional \Diamond leadership, and achievements of select individuals within the WWR in the following categories:

- Recovering Service Member of the Year Cpl. Anthony A. Osiecki
- Marine Section Leader of the Year Staff Sgt. Benjamin J. Rand

- Civilian Staff Member of the Year Mr. Dean Trio
- **Enlisted Leadership Award** Staff Sgt. Brandon M. Gibson
- Officer Leadership Award Capt. Reginaldo O. Lamptey
- Family Caregiver of the Year Mrs. Brooklyn Wilhite

Below) Wounded Warrior Regiment CO, Col Miller (far left), and Wounded Warrior Regiment Sgt<u>Maj, SgtMaj Simburger (far right)</u>, MCAF WWR leadership award recipients



Around Wounded Warrior Regiment

ALL PAWS
Training at
Wounded Warrior
Battalion-West



Ralph and Valiant, service dogs in training, sit during Paws for Purple Hearts training at Wounded Warrior Battalion-West, Marine Corps Base Camp Pendleton, California, July 31, 2018.

Paws for Purple Hearts conducts trainings at local veteran organizations to have canine-assisted therapy sessions with veterans and active-duty service members.



Wounded Warrior or ... Robin Hood?

Cpl. Troy Frodl from Wounded Warrior Battalion—East at Fort Sam Houston, Texas, aims his recurve bow during a Paralympic Archery Training Camp Sept. 25, at Hill Air Force Base, Utah. Hill hosted the camp Sept. 24-28 through the Paralympic Military Program, which is run by the United States Olympic Committee in partnership with the U.S. Department of Defense and U.S. Department of Veterans Affairs.

U.S. Air Force photo by Cynthia Griggs



Modern Day Marine 2018

The rain was relentless but did not stop WWR from making the most of its opportunity to attend the 8th annual Modern Day Marine Expo. Co-sponsored by Marine Corps Base, Quantico, the exposition took place 25-27 September. Over the course of those three days, WWR had subject matter experts rotating in the booth space to answer questions and conduct outreach to those in attendance. Staff highlighted new and enduring capabilities and educated those in attendance of the support available through WWR.

(Left to right) WWR Nurse, Lorri Ward; WWR Command Advisor, Paul Williamson; District Injured Support Coordinator Staff Non-commissioned Officer in Charge, Master Sgt. Michael Carter.

Events

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- Section leader instructor training, WWBn-W, 30 July—3 August
- ♦ WWBn-W change of command, 17 August
- Modern Day Marine Expo, Marine Corps Base Quantico, 25-27 September

Next Quarter

- Invictus Games, Sidney, Australia, 20-27 October
- Warrior Care Month
- ♦ Warrior Care Week
- ♦ US SOCOM Care Coalition Conference
- WWR USMC Birthday Ball